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General Information

Date	**Oct 29, 2018**
Product	**GVERSE® Geophysics & Project Database Rebuilder Tool**
Hotfix Version	**2017.3 HF2 for GeoGraphix®**
ECCN	**This GeoGraphix hotfix is exported under license exception TSU**
Platform	**Windows® 7 or 10, (64-bit)**
Prerequisite Updates	**GeoGraphix 2017.3 must be installed prior to the Hotfix installation**
Supersedes Version	**None**
Compatible Release	**2017.3**
Build Number	**N/A**
Checksum (MD5) for HF2.zip	**7248b3b313e821a8d3af4d056d2b3e82**

What's in this Release?

This hotfix addresses two GVERSE Geophysics issues and one project database rebuild issue.

Hotfix Dependencies

GeoGraphix 2017.3 must be installed prior to the hotfix installation.

Fixed Issues

GVERSE Geophysics

ID	Fix Description
170448	The interpolation performance is significantly improved.
171245	The Extents box in 3D scene is toggled off by default.

Project Database Rebuilder Tool

ID	Fix Description
170929	The project database rebuilder tool rebuilds projects correctly.

Installation Instructions

To install this hotfix:

1. GeoGraphix 2017.3 must be installed.
2. Shutdown all running GeoGraphix 2017.3 applications and services.
3. Download the hotfix installer to a folder on your hard drive.
4. Extract the contents of HF2.zip.
5. Right-click **DeployHotFix.exe**, and then select **Run as Administrator** from the context menu.

Files Updated

1. PmUI.dll (32-bit & 64-bit) version 17.3.17861.2
2. SeisVision.dll (32-bit & 64-bit) version 17.3.17861.2

Note: To view the file version, right-click the file, and select **Properties** from the context menu. The **Properties** dialog displays. Select the **Details** tab.

DISCLAIMER

If you have any questions or encounter any problems, please visit the **LMKR Support website**:
http://support.lmkr.com

Or, contact Customer Support in your region. Refer to the section **Contacting LMKR** for details.

Contacting LMKR

Our new dedicated system is accessible via local call-in numbers* and is an alternative way for you to submit a technical support case and/or speak directly with a GeoGraphix Support Analyst.

*Contact Us:

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Support via Web Portal

You can also submit a support request directly to LMKR Customer Support by registering a case through the **LMKR Customer Support Portal**: http://support.lmkr.com

To request support in the LMKR Customer Support Portal:

1. In the main support page, **login** using your registered email and password. Please register your email before you access the site.
2. Select the **Case Management** tab or use the **Manage Cases** link on the main support page.
3. In the **Case Management** tab, click the **Create a New Case** link.
4. In the **Create Case** page, fill in the necessary information. Provide details about your technical concern, including any error messages, the workflow steps where the problem occurred, and attach screenshot that display the problem. You can also attach other files, such as example data files, which may help understanding the issue
5. Click the **Create Case** button. A support analyst in the nearest Technical Assistance Center will respond to your request.

We will ensure a quick and satisfactory answer to your query. If the problem cannot be resolved over the phone at the regional level, an escalation team will take over the resolution of your support case and will get back to you without delay.