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General Information

Date:	**October 11, 2017**
Product:	**Project Manager**
Hotfix Version:	**2016.1.4 HF1 for GeoGraphix®**
ECCN:	**This GeoGraphix hotfix is exported under license exception TSU**
Platform:	**Windows® 7 or 10, 64-bit**
Prerequisite Updates:	**GeoGraphix 2016.1.4 must be installed prior to the Hotfix installation**
Supersedes Version:	**None**
Compatible Release:	**2016.1.4**
Build Number	**N/A**
Checksum (MD5) for HF1.zip	**4c8ea44d3ea4b5cacae0ca24bf7a7589**

What's in this Release?

This hotfix enables users to directly load proposed surveys into GVERSE™ WebSteering 2016.1.4.

Hotfix Dependencies

GeoGraphix 2016.1.4 must be installed prior to the hotfix installation.

Fixed Issue

Project Manager

ID	Issue Description	Fix Description
135853	Unable to directly load proposed surveys into WebSteering.	A new tab **Proposed Survey** is available to load proposed surveys directly into the WebSteering interface This tab is available under the Surveys tab. It allows you to select or drag-and-drop excel files containing survey information. On the **Map Excel Columns** pop-up, map the desired excel file columns and either select the landing point station or enter the landing point MD. A new survey ID is assigned by GeoGraphix to the proposed survey. Since the proposed survey is now saved in GeoGraphix it is populated in the **Proposed Surveys** drop-down list like all existing proposed surveys.

Installation Instructions

To install this hotfix:

1. GeoGraphix 2016.1.4 must be installed.
2. Shutdown all running GeoGraphix 2016.1.4 applications and services.
3. Download the hotfix installer to a folder on your hard drive.
4. Extract the contents of HF1.zip.
5. Right-click **DeployHotFix.exe**, and then click **Run as Administrator** from the context menu.

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Files Updated

Database Script

1. 17220.sql
2. 17220.proc

Project Manager

1. GXVPrjIO.dll (32-bit & 64-bit) version 16.5.16226.0
2. WBImpExp.dll (32-bit & 64-bit) version 16.5.16226.0
3. ProjectManager.exe

Note: To view the file version, right-click the file, and select the **Properties** option from the shortcut menu. The **Properties** dialog displays. Select the **Details** tab.

DISCLAIMER

If you have any questions or encounter any problems, please visit the **LMKR Support website**: http://support.lmkr.com
Or, contact Customer Support in your region. Refer to the section **Contacting LMKR** for details.

Contacting LMKR

Our new dedicated system is accessible via local call-in numbers* and is an alternative way for you to submit a technical support case and/or speak directly with a GeoGraphix Support Analyst.

*Contact Us:

North & South America
Toll Free (US/Canada): + 1 855 GGX LMKR (449 5657)
Colombia: +57 1381 4908
United States: +1 303 295 0020
Canada: +1 587 233 4004

Europe, Middle East & Africa
UAE: +971 4 3727 999

Asia Pacific & Australian Continent
Malaysia: +60 32 300 8777

Southwest Asian countries
Pakistan: +92 51 209 7400

Support via Web Portal

You can also submit a support request directly to LMKR Customer Support by registering a case through the **LMKR Customer Support Portal**: http://support.lmkr.com

To request support in the LMKR Customer Support Portal:

1. In the main support page, **login** using your registered email and password. Please register your email before you access the site.
2. Select the **Case Management** tab or use the **Manage Cases** link on the main support page.
3. In the **Case Management** tab, click the **Create a New Case** link.
4. In the **Create Case** page, fill in the necessary information. Provide details about your technical concern, including any error messages, the workflow steps where the problem occurred, and attach screenshot that display the problem. You can also attach other files, such as example data files, which may help understanding the issue
5. Click the **Create Case** button. A support analyst in the nearest Technical Assistance Center will respond to your request.

We will ensure a quick and satisfactory answer to your query. If the problem cannot be resolved over the phone at the regional level, an escalation team will take over the resolution of your support case and will get back to you without delay.

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