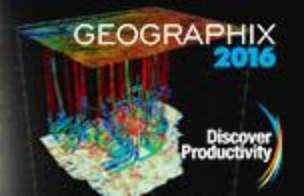




Hotfix Readme 2016.1.5 HF1 for GeoGraphix



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General Information

Date:	April 19, 2018
Product:	WellBase
Hotfix Version:	2016.1.5 HF1 for GeoGraphix®
ECCN:	This GeoGraphix hotfix is exported under license exception TSU
Platform:	Windows® 7 or 10, 64-bit
Prerequisite Updates:	GeoGraphix 2016.1.5 must be installed prior to the Hotfix installation
Supersedes Version:	None
Compatible Release:	2016.1.5
Build Number	N/A
Checksum (MD5) for HF1.zip	1940a78ea6ec3cf15809e3327ce8a722

What's in this Release?

This hotfix addresses the County field issues in WellBase.

Hotfix Dependencies

GeoGraphix 2016.1.5 must be installed prior to the hotfix installation.

Fixed Issues

WellBase

ID	Issue Description
80078	Modified County name/number for Texas updates in the Well Header tab and the Legal Descriptions dialog.
158699	The County name field saves in the Find/Replace tool where, previously, replacing the County name displayed different results in Scout Ticket and List views.
158733	The County code/name is honored properly during ASCII4 bulk/regular import.
124285	Correct County name displays in Scout Ticket and List views for the same well.

Installation Instructions

To install this hotfix:

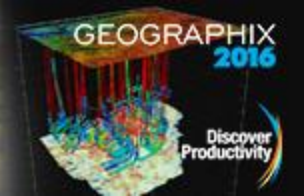
1. GeoGraphix 2016.1.5 must be installed.
2. Shutdown all running GeoGraphix 2016.1.5 applications and services.
3. Download the hotfix installer to a folder on your hard drive.
4. Extract the contents of HF1.zip.
5. Right-click **DeployHotFix.exe**, and then click **Run as Administrator** from the context menu.

Files Updated

1. GXVPPrjIO.dll (32-bit & 64-bit) version 16.1.16240.1
2. WBImpExp.dll (32-bit & 64-bit) version 16.1.16240.1
3. ProjectManager.exe version 16.1.16240.1



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4. 17659.proc
5. 17660.proc
6. 17660.trig

Note: To view the file version, right-click the file, and select the **Properties** option from the shortcut menu. The **Properties** dialog displays. Select the **Details** tab.

DISCLAIMER

If you have any questions or encounter any problems, please visit the **LMKR Support website**:

<http://support.lmkr.com>

Or, contact Customer Support in your region. Refer to the section [Contacting LMKR](#) for details.

Contacting LMKR

Our new dedicated system is accessible via local call-in numbers* and is an alternative way for you to submit a technical support case and/or speak directly with a GeoGraphix Support Analyst.

*Contact Us:

North & South America

Toll Free (US/Canada): + 1 855 GGX LMKR (449 5657)

Colombia: +57 1381 4908

United States: +1 303 295 0020

Canada: +1 587 233 4004

Europe, Middle East & Africa

UAE: +971 4 3727 999

Asia Pacific & Australian Continent

Malaysia: +60 32 300 8777

Southwest Asian countries

Pakistan: +92 51 209 7400

Support via Web Portal

You can also submit a support request directly to LMKR Customer Support by registering a case through the **LMKR Customer Support Portal**: <http://support.lmkr.com>

To request support in the LMKR Customer Support Portal:

1. In the main support page, **login** using your registered email and password. Please register your email before you access the site.
2. Select the **Case Management** tab or use the **Manage Cases** link on the main support page.
3. In the **Case Management** tab, click the **Create a New Case** link.
4. In the **Create Case** page, fill in the necessary information. Provide details about your technical concern, including any error messages, the workflow steps where the problem occurred, and attach screenshot that display the problem. You can also attach other files, such as example data files, which may help understanding the issue
5. Click the **Create Case** button. A support analyst in the nearest Technical Assistance Center will respond to your request.

We will ensure a quick and satisfactory answer to your query. If the problem cannot be resolved over the phone at the regional level, an escalation team will take over the resolution of your support case and will get back to you without delay.