



Date:	<b>September 12, 2013</b>
Product:	<b>GeoGraphix Discovery</b>
Hot Fix Version:	<b>2013.0.11</b>
ECCN:	<b>This Discovery hotfix is exporting under license exception TSU.</b>
PLATFORM:	<b>Microsoft Windows 7</b>
Prerequisite Updates:	<b>Discovery 2013.0.1 must be installed before installing this hotfix.</b>
Supersedes Version:	
Compatible Release:	

### What's In This Release?

This hotfix resolves the issue that prevents large sized saved cross-section files from loading into LogM using Stratigraphic Modeling.

**(File >> Open >> Import Cross-Section).**

### Hotfix Dependencies

Discovery 2013.0.1 must be installed before installing this hotfix.

### Defects and Enhancements Addressed

46760 – **LogM: Loading Saved Cross Section Fails in editxsec.exe.**

### Installation Instructions

You must have **Discovery 2013.0.1** installed before installing this hotfix.

1. **Shutdown** the Discovery 2013.0.1 application, if still running.
2. Locate the **editxsec.exe** file in the **GeoGraphix\Modeling\Program** directory. For a typical install:
  - a. On 64 bit systems it is located at **C:\Program files (86)\GeoGraphix\Modeling\Program.**
  - b. On 32 bit systems it is located at **C:\Program files\GeoGraphix\Modeling\Program.**
3. Rename the **editxsec.exe** file to **editxsec\_old.exe**.
4. Copy the new **editxsec.exe** file to the **GeoGraphix\Modeling\Program**.

### Files updated

**editxsec.exe** (File Version 14.6.1.9224)

**(Note:** To view the file version, **right-click** the file, and select the **Properties** option from the shortcut menu. The **Properties** dialog box displays. Select the **Version** tab).

### Discovery Build Version Determination

Select **About** menu item on the **Help** menu to view the currently installed version number - It should be **Discovery Version 2013.0.1 Build 9224.**

### DISCLAIMER

If you have any **questions** or encounter any **problems** with this patch/point product release, please visit the **LMKR Support website:** <http://support.lmkr.com>

Or, contact **Customer Support** in your region. Refer to the section **Contacting LMKR** for details.



## Contacting LMKR

Our new dedicated system is accessible via **local call-in numbers\*** and is an alternative way for you to submit a technical support case and/or speak directly with a GeoGraphix Support Analyst.

\*Contact Us:

### North & South America

Toll Free (US/Canada): + 1 855 GGX LMKR (449 5657)

Colombia: +57 1381 4908

United States: +1 303 295 0020

Canada: +1 587 233 4004

### Europe, Middle East & Africa

UAE: +971 4 3727 999

### Asia Pacific & Australian Continent

Malaysia: +60 32 300 8777

### Southwest Asian countries

Pakistan: +92 51 209 7400

## Support via Web Portal

You can also submit a support request directly to LMKR Customer Support by registering a case through the **LMKR Customer Support Portal**:

<http://support.lmkr.com>

To request support in the LMKR Customer Support Portal:

1. In the main support page, **login** using your registered email and password. Please register your email before you access the site.
2. Select the **Case Management** tab or use the **Manage Your Cases** link on the main support page.
3. In the **Case Management** tab, click the **Create a New Case** link.
4. In the **Create Case** page, fill in the necessary information. Provide details about your technical concern, including any error messages, the workflow steps where the problem occurred, and attach screenshot that display the problem. You can also attach other files, such as example data files, which may help understanding the issue
5. Click the **Create Case** button. A support analyst in the nearest Technical Assistance Center will respond to your request.

We will ensure a quick and satisfactory answer to your query. If the problem cannot be resolved over the phone at the regional level, an escalation team will take over the resolution of your support case and will get back to you without delay.