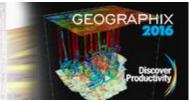


GeoGraphix Software Version 2016.1 Service Pack 4



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General Information

Date:	August 11, 2017
Products:	SeisVision, GeoAtlas & WellBase
Version:	2016.1 Service Pack 4 for GeoGraphix®
Build Number	16.5.16226.0
ECCN:	This GeoGraphix service pack is exported under the license exception TSU
Platform:	Windows [®] 7 or 10, 64-bit
Prerequisite Updates:	GeoGraphix 2016.1.x must be installed
Supersedes Version:	None
Compatible Releases:	2016.1, 2016.1.1, 2016.1.2
Checksum for .exe (MD5)	bc9bbc6927c5a278d05c677a152d8dae Discovery2016.1.4setup.exe

What's in this Release?

This service pack addresses the scale bar display on seismic print and applying distance scale on arblines and composite lines. Fixes for ArcGIS and coordinate system XY issues are also provided in this service pack.

Service Pack Dependencies

GeoGraphix 2016.1, 2016.1.1 or 2016.1.2

Fixed Issues

SeisVision

ID	Issue Description	Fix Description
11959	Cannot display scale bar on seismic print or print preview.	Added an option to display a scale bar on seismic prints. Scale bar can be configured using the Seismic Print Option dialog box.
64597	Cannot display seismic sections in true distance scale for arbitrary and composite lines.	Added support to display composite and arblines in true distance scale. For composite lines, each panel is drawn per its actual scale. The scale setting can be configured in the Seismic Display Property dialog box.

GeoAtlas

ID	Issue Description	Fix Description			
133060	GeoGraphix fails to determine the installation location for regional settings other than United States where the "." symbol is not used for decimal points.	The ArcGIS version is read correctly and the regional settings on the machine are honored.			



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WellBase

ID	Issue Description	Fix Description
132767	For the XY coordinate system, the UI elements show the correct value for X/Easting. However, for Y/Northing, the X/Easting value displays.	The coordinate systems XY and YX are identified correctly, and hence, the UI elements populate accordingly.

Install Instructions

To install:

- 1. GeoGraphix 2016.1.x must be installed.
- 2. Shutdown all GeoGraphix 2016.1.x applications and services.
- 3. Download **Discovery2016.1.4Setup.exe** to a folder on your hard drive.
- 4. Right-click **Discovery2016.1.4Setup.exe**, and then select **Run as Administrator** from the context menu.

Uninstall Instructions

To uninstall:

- 1. Open the **Programs and Features** applet by selecting **Start >> Control Panel >> Programs and Features**.
- 2. Click View Installed Updates on the left panel of the Programs and Features applet.
- 3. Select Discovery 2016.1.4.
- 4. Right-click, and then select **Uninstall** to remove the service pack.

Files Updated

SeisVision

- Seisvision.exe (32-bit & 64-bit)
- Svsurveys.dll (32-bit & 64-bit)
- Svlocator.dll (32-bit & 64-bit)
- GeoAtlas
- AoLibChecker.dll (32-bit & 64-bit)

WellBase

CTransJr.dll (32-bit & 64-bit)

Note: To view the file version, right-click the file, and select the **Properties** option from the shortcut menu. The **Properties** dialog displays. Select the **Details** tab.

DISCLAIMER

If you have any questions or encounter any problems, please visit the LMKR Support website: http://support.lmkr.com

Or, contact Customer Support in your region. Refer to the section **Contacting LMKR** for details.

Contacting LMKR

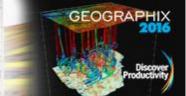
Our new dedicated system is accessible via local call-in numbers* and is an alternative way for you to submit a technical support case and/or speak directly with a GeoGraphix Support Analyst.

*Contact Us:

North & South America Toll Free (US/Canada): + 1 855 GGX LMKR (449 5657) Colombia: +57 1381 4908 United States: +1 303 295 0020 Canada: +1 587 233 4004



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Asia Pacific & Australian Continent Malaysia: +60 32 300 8777

Southwest Asian countries

Pakistan: +92 51 209 7400

Support via Web Portal

You can also submit a support request directly to LMKR Customer Support by registering a case through the LMKR Customer Support Portal: <u>http://support.lmkr.com</u>

To request support in the LMKR Customer Support Portal:

- 1. In the main support page, **login** using your registered email and password. Please register your email before you access the site.
- 2. Select the Case Management tab or use the Manage Cases link on the main support page.
- 3. In the Case Management tab, click the Create a New Case link.
- 4. In the **Create Case** page, fill in the necessary information. Provide details about your technical concern, including any error messages, the workflow steps where the problem occurred, and attach screenshot that display the problem. You can also attach other files, such as example data files, which may help understanding the issue
- 5. Click the **Create Case** button. A support analyst in the nearest Technical Assistance Center will respond to your request.

We will ensure a quick and satisfactory answer to your query. If the problem cannot be resolved over the phone at the regional level, an escalation team will take over the resolution of your support case and will get back to you without delay.