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General Information

Date:	**March 15, 2016**
Product:	**SeisVision**
Version:	**2015.1.2 Service Pack for GeoGraphix**
ECCN:	**This GeoGraphix Service Pack is exported under license exception TSU**
PLATFORM:	**Microsoft Windows 7 (64 bit)**
Prerequisite Updates:	**GeoGraphix 2015.1 must be installed before installing this Service Pack. (Optional) It is recommended to install the 2015.1.1 Service Pack prior to the installation of this Service Pack.**
Supersedes Version:	**None**
Compatible Release:	**2015.1**
Build Number	**15083**
Checksum for .exe (MD5):	**72882eddcacfbd2b04f43f2f11335f7b Discovery2015.1.2setup.exe**

What's in this Release?

This Service Pack improves performance of SeisVision when rendering wells on seismic sections.

Service Pack Dependencies

GeoGraphix 2015.1 must be installed prior to the installation of this Service Pack. (Optional) It is recommended to install the 2015.1.1 Service Pack prior to the installation of this Service Pack.

Fixed Issue

SeisVision

ID	Fix Description
103548	The data fetching, loading and well rendering processes are optimized to minimize the delay in well display on seismic sections.

Installation Instructions

To install the 2015.1.2:
1. Discovery 2015.1 must be installed.
2. Shutdown all running GeoGraphix 2015.1 applications and services.
3. Download the **Discovery2015.1.2Setup.exe** to a folder on your hard drive.
4. Right click **Discovery2015.1.2Setup.exe**.
5. Select and click the **Run as administrator** option from the context menu.

Uninstall Instructions

To uninstall the 2015.1.2 Service Pack:
1. Open the **Programs and Features** applet by selecting **Start >> Control Panel >> Programs**.
2. Click **View Installed Updates** on the right panel of the **Programs and Features** applet.
3. Select **Discovery2015.1.2**.
4. Right-click and select **Uninstall** to remove Discovery2015.1.2.

Files Updated

SeisVision

1. SVSurveys.dll (32 bit & 64 bit) version 16.1.15083.0
2. SeisVision.exe (32 bit & 64 bit) version 16.1.15083.0

Note: To view the file version, right-click the file, and select the **Properties** option from the shortcut menu. The **Properties** dialog displays. Select the **Details** tab.

DISCLAIMER

If you have any questions or encounter any problems, please visit the **LMKR Support website**:
http://support.lmkr.com
Or, contact Customer Support in your region. Refer to the section **Contacting LMKR** for details.

Contacting LMKR

Our new dedicated system is accessible via local call-in numbers* and is an alternative way for you to submit a technical support case and/or speak directly with a GeoGraphix Support Analyst.

*Contact Us:
North & South America
Toll Free (US/Canada): + 1 855 GGX LMKR (449 5657)
Colombia: +57 1381 4908
United States: +1 303 295 0020
Canada: +1 587 233 4004

Europe, Middle East & Africa
UAE: +971 4 3727 999

Asia Pacific & Australian Continent
Malaysia: +60 32 300 8777

Southwest Asian countries
Pakistan: +92 51 209 7400

Support via Web Portal

You can also submit a support request directly to LMKR Customer Support by registering a case through the **LMKR Customer Support Portal**: http://support.lmkr.com

To request support in the LMKR Customer Support Portal:
1. In the main support page, **login** using your registered email and password. Please register your email before you access the site.
2. Select the **Case Management** tab or use the **Manage Cases** link on the main support page.
3. In the **Case Management** tab, click the **Create a New Case** link.
4. In the **Create Case** page, fill in the necessary information. Provide details about your technical concern, including any error messages, the workflow steps where the problem occurred, and attach screenshot that display the problem. You can also attach other files, such as example data files, which may help understanding the issue
5. Click the **Create Case** button. A support analyst in the nearest Technical Assistance Center will respond to your request.

We will ensure a quick and satisfactory answer to your query. If the problem cannot be resolved over the phone at the regional level, an escalation team will take over the resolution of your support case and will get back to you without delay.